



LOSS CONTROL
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LOSS CONTROL
BULLETIN

See Something Say Something

“See something say something.” This basic instruction should be given to your management staff, employees, contractors and essentially anyone who comes onto your premises at your request to assist in conducting your event or to perform work within your facility. Delivering this simple basic instruction to all individuals should serve to heighten security awareness and possibly prevent an act of terror or other tragedy. It has been almost 12 years since the terrorist attacks of September 11th and although mass casualty events continue to occur within the United States complacency may be setting in among the public with regard to terrorism or weapons of mass destruction type attacks.

The basic security of a temporary event or fixed facility rests at the most basic level and should be the responsibility of everyone on-site. This should include those persons who work within a facility on a daily basis or who are involved with the initial set up, preparation for and service during an event not just those individuals who are specifically tasked with performing security related duties.

Instruction to the effect of “See something, say something” should be on-going and communicated frequently. The initial see something, say something message should be given as soon as practical depending on a person’s or company’s function and follow up reminders imparted by written, electronic and verbal means.

People who work throughout a building, are assigned to a specific area of an event or facility generally know the building or their area of responsibility intimately and can readily detect when something is out of place, new or different or something that does not belong in a location has shown up. When training your personnel or others to “See something say something” emphasis should be placed upon this point. Other considerations include the presence of an item that obviously violates a security rule such as no bags, coolers or backpacks being permitted within a facility and a prohibited object being noticed should receive immediate attention. The external appearance of the suspect object, any odd noises, smoke or smells coming from an item and strange or foreign language on the item exterior are other things that should be cause for further investigation.

The response and notification procedures to be followed when a suspicious object is noticed must be a component of your “See something, say something” training for the program to be successful. Notification procedures should be flexible to allow for the most rapid and practical investigation of any suspect object to begin.

See Something, Say Something; increased vigilance can only be a benefit.